

**How to participate in services.**

Just as for our weekly Shabbat services, all High Holy Days services will be released for viewing at the scheduled times on the Sukkat Shalom Facebook and YouTube pages as well as on our website at [www.sukkatshalom.org](http://www.sukkatshalom.org). You do not have to be a “member” of Facebook or YouTube to watch on these sites. Clergy and staff will be saying hello and interacting in the comments during the service on Facebook and YouTube—if you aren’t a member of Facebook or YouTube, you can watch the services there but you won’t be able to comment. If you’d like help in signing up for a Facebook or Youtube account in order to be able to comment during live streams, email Kenny Lyonswright at [klyonswright@sukkatshalom.org](mailto:klyonswright@sukkatshalom.org).

**Where is the schedule of services and events?**

Click [here](#) to see the full schedule, visit the Sukkat Shalom calendar at [sukkatshalom.org/calendar](http://sukkatshalom.org/calendar), or download the Sukkat Shalom app from the App Store.

**What are the services like online?**

We have created worship experiences with beautiful music, insightful and inspiring messages from our rabbis and the opportunity for prayerful reflection as we celebrate the New Year. Services are between 30- 45 minutes and you are invited to make comments during them on Facebook, to share your thoughts and greetings with fellow attendees. We encourage you to set aside special space for this experience. You might want to set a table with flowers and dress with a bit more awareness of the sacred nature of this time.

**What if I can’t watch a service when it is scheduled?**

No worries. Once the live stream of a service has ended, the service will be available to view in full on Facebook, Youtube, or our website. They will be clearly titled so you can quickly find the service you are looking for to watch when you are able. And you can share these with friends and family as well, anywhere in the world.

**Can I share links with friends and family? Can they participate from different time zone?**

Yes, please do! And even if you have a friend or relative is 18 hours into the future in Australia, they can tune in to our services at the same time we release them, or they (or anyone) can watch them later from the archived services on our site video page, Facebook or YouTube.

**What if I miss one of the Zoom events?**

Zoom events will also be recorded. If you miss one, write to Andrew Schultz, [aschultz@sukkatshalom.org](mailto:aschultz@sukkatshalom.org), 312.532.0516, to arrange getting a link to view the recorded version.

**Are there any passwords or fees involved with viewing these services and events?**

No. As always, Sukkat Shalom services and High Holy Days events are open to all without pre-condition or special passwords. You are encouraged to register for the Zoom events only so we can keep the distribution of the links to only guests and members and avoid any unwanted participants trying to “Zoom bomb” us. And we do welcome voluntary contributions to help support the Sukkat Shalom community.

**When will the names be read for Yizkor?**

“The "reading of the names" will be at 3:00 pm on September 28th and last for probably a half hour or so. The names are separate from the "service" this year. So, there will be a nice long break before the 5pm service.

**What about prayer books? How can I follow along at home without one?**

Given the virtual nature of services, prayer books are ***not needed*** to participate. All the texts and lyrics of songs and prayers will be subtitled, including with translations and transliterations. However, if you would like to spend time with our prayer book for personal use during the High Holidays, you may link to the Mishkan Hanefesh online ([Rosh Hashanah](#) and [Yom Kippur](#)), or you can write or call Andrew Schultz, [aschultz@sukkatshalom.org](mailto:aschultz@sukkatshalom.org), 312.532.0516, to arrange to borrow the actual book(s) from the temple.

**What if I can't link to a service or have technical difficulties?**

That's ok! It's important to remember that even if you miss part or all of a service due to technical difficulties, that all of our services will be available online as soon as the live stream has ended—so, you can finish watching the service or catch parts you missed at your complete convenience.

If you experience technical difficulties in the middle of a live stream, you can try refreshing your internet page—or, simply switch from Facebook to YouTube or our website, or vice versa.

If you would like some technical assistance on accessing our online services and events AHEAD of the start of the High Holy Days, please reach out to Kenny Lyonswright at [klyonswright@sukkatshalom.org](mailto:klyonswright@sukkatshalom.org)