

# HIGH HOLY DAYS



## Welcome to the High Holy Days with Suburban Temple – Kol Ami: 2020 Edition!

Please enjoy this brief [video](#) from Rabbi Vann to learn more about High Holy Days.

### At home and online:

We are excited and confident in the experience that you will have online. We are working with [Zone Entertainment](#). While you may know Zone from school events or bar and bat mitzvah experiences, they also specialize in online events and conferences. Their expertise and comfort in this venue will ensure a smooth and meaningful service for us all.

This email contains instructions on how to register for services, as well as information about what to expect when online. We know you get a lot of email. Thank you for reading this one carefully.

### Registering:

Please visit <https://www.accelevents.com/o/SuburbanTempleKolAmi>. You will see four tiles (i.e. Erev Rosh Hashanah, Rosh Hashanah, Kol Nidre, and Yom Kippur). Please click on a tile. You will be taken to a specific page for that service. On the right hand side, you will see a large button marked “Register Now”. Please click this button and fill in the required information. Please set the number of tickets to 1. You are registering for your household, not each individual.

Important, you must follow the steps above for each service that anyone in your household plans on attending. This means you will register up to 4 times if you are attending each day.

You will note that a guest donation option is provided. We encourage you to worship with your family and friends this year, no matter where they reside, as we can all be together in unique ways. To ensure online safety and demographic tracking, we are requiring registration for members and guests. As always, we do not charge for services. We do ask that guests consider a donation. The donation can be made immediately on the registration page.

You will receive a confirmation email with your household link for attendance. Please do not share this link with others as it is your own household link for each service. Furthermore, the system will send you a reminder email with the link approximately 1 hour before the service is scheduled to begin.

While registration will be open until each service ends, we strongly encourage you to register as soon as possible. Thank you.

If you have any difficulty registering for High Holy Day services, please email Brett Shankman, [bshankman@suburbantemple.org](mailto:bshankman@suburbantemple.org)

For our members, it is possible to donate to your congregation in appreciation for the High Holy Day efforts; in honor of a loved one or just because! Supporting Suburban Temple-Kol Ami is always appreciated.

### Your online experience...

You may join each service 30 minutes before the scheduled start. When you first log in, you'll be in the “lobby”—and we'll be able to enjoy and connect with one another in two ways. First, there will be a function similar to Facebook where you may post a note, comment, or a photo. These messages are public for anyone attending services to see. To the far right will be a chat function, which will allow you to create a public or private conversation. We are very excited about being able to connect with each other in the lobby!

In addition to the lobby, you'll see on the left side of the page 2 additional links. Most important is “Sanctuary”. To join the service at the appointed times, click on “Sanctuary”.

You'll also see “members”. By clicking this, you'll see a list of everyone participating in the service. You may “connect” with someone and chat directly with them. To send a private message, please be certain that you've chosen a direct message to one person. The chat is set to default for messages to be seen by everyone.

When you visit <https://www.accelevents.com/o/SuburbanTempleKolAmi> and register, we know you'll find it very user-friendly!

To a meaningful, engaging, and learning-filled High Holy Days!

*B'shalom,*

Rabbi Allison B. Vann