LIVESTREAMING SERVICES



at Synagogue Emanu-El

Need a Machzor? Get your e-version of Lev Shalem!

GETTING STARTED

Access the streaming service on the Emanu-El website, and StreamSpot, links below this image. Please bookmark *both* sites on your devices. If one site does not appear to work, please try the other

You don't need any additional software to stream content - only a web browser

TIMING

Streaming is preset to go live 10-15 minutes before Shabbat/Yom Tov and will continue to stream until the end of the holiday. Remember to tune into the page and press play *before* lighting candles.





STARTING THE LIVESTREAM

To view a Livestream, go to the website and press the play icon in the middle of the page. When you see the service, you will know you are connected. It may take several seconds for the stream to begin on your device.

TROUBLESHOOTING

Interruptions in internet streaming is normal, it is possible you could "lose the feed." Under most circumstances, this is very easy to fix and simply requires pressing play or reloading the page.

If it appears that the player has stopped

- You may need to press the play button again. This can be caused by an interruption in internet either where you are viewing, or at the synagogue.
- When you are watching live, the player bar at the bottom will show the pause button. If you see the play button, press play.





IF YOU CANNOT HEAR THE LIVESTREAM

First check to make sure that the stream is playing (you'll see the pause button in the play bar). If you still cannot hear, adjust the volume – try the volume on the player bar first, then the main volume on your device.

We have tried to minimize the need to interact with the device on Shabbat/Yom Tov as much as possible. However, we can only control our end of the technology, and in the event that internet service is interrupted you may have to refresh the Livestream on your device



