



Frequently Asked Questions for the High Holy Days 2019/5780

When will I receive my tickets?

Tickets will be mailed out approximately ten days before Rosh Hashanah.

How do I arrange for reciprocal tickets for a different Conservative synagogue?

Please email Melissa.Adler@adasisrael.org with the following information.

- Name of synagogue you are visiting
- Email contact there
- How many tickets requested
- Who you're visiting there (if applicable)

How do I get reciprocal tickets to attend HHD services at Adas if I'm a member of a different Conservative synagogue?

Please have your home synagogue email us a letter stating that you are a member in good standing to Melissa.Adler@adasisrael.org. Please make sure this letter includes the following information:

- Name of synagogue you are coming from
- Email contact there
- Are tickets included in your synagogue membership?
- How many tickets requested
- For which services
- Who you're visiting here (if applicable)

Where can I park my car?

Only limited parking is available in the synagogue lot, which is used for handicap parking. If you require a parking spot for accessibility needs, you must reserve a space ahead of time. If you are driving someone who has difficulty walking, we ask that you drop that person off at the front of the synagogue and then find a parking space. Please observe neighborhood parking restrictions, particularly on Connecticut Avenue. General parking prohibitions such as blocking driveways, crosswalks, or intersections or parking near fire hydrants are in effect. Please note on Kol Nidre there will be no parking available in the Adas parking lot. Please contact Marcy Spiro at Marcy.Spiro@adasisrael.org for additional information or if you require handicapped parking.

Who do I contact for:

Aliyot	Rachel Goldsmith	Hazzan.Goldsmith@adasisrael.org
Babysitting	Jocelyn Dorfman	Jocelyn.Dorfman@adasisrael.org
Young Professionals tickets	Marcy Spiro	Marcy.Spiro@adasisrael.org
Handicapped Parking	Marcy Spiro	Marcy.Spiro@adasisrael.org
Memorial Book	Laura Kaehler	Laura.Kaehler@adasisrael.org
Reciprocal Tickets	Melissa Adler	Melissa.Adler@adasisrael.org
Seating	Melissa Adler	Melissa.Adler@adasisrael.org
Ticketing	Melissa Adler	Melissa.Adler@adasisrael.org
Ushering	Marcy Spiro	Marcy.Spiro@adasisrael.org
Accessiblity needs	Naomi Malka	Naomi.Malka@adasisrael.org

Which services do I not need tickets for?

Erev Rosh Hashanah, Second day of Rosh Hashanah, Return Again Kol Nidre, Neilah and Havdalah

What time should I come for Return Again Kol Nidre?

This service is open to the community and not ticketed. The DCPD will determine when capacity is reached. We appreciate your understanding and patience. Participants will not be able to enter the parking area for the service until 6pm. Please leave large strollers and bags at home. Prayerbooks are limited so feel free to bring your own.

How do I receive an Aliyah or Honor?

Please fill out the “Receive an Aliyah or Honor” pdf (found under the FAQ tab on the HHD webpage) and send to Hazzan Rachel Goldsmith at Hazzan.Goldsmith@adasisrael.org

Where can I find a quick guide to musical service styles?

View page 10-11 of the High Holy Day booklet

Where can I find information about Kever Avot?

View page 16 of the High Holy Day booklet

How can I Request tickets?

Members, please fill out the Request Tickets form (found under the FAQ tab on the HHD webpage) and send to Melissa Adler at Melissa.Adler@adasisrael.org. If you are a non-member, please visit adasisrael.org/highholydays.

What accessibility and inclusive offerings do you provide?

Adas Israel is committed to being a fully inclusive community. These are among the accommodations we are able to provide upon request during the High Holy Days and all year round. Please email your requests to inclusion@adasisrael.org or call the synagogue office in advance to make arrangements.

- Sign language interpretation
- Gender-neutral restroom
- Large-print siddurim and machzorim
- Accessible bimahs and adjustable reading tables
- Wheelchair and partner seating
- Hearing loops and Bluetooth-enabled hearing devices
- Live-streaming of Charles E. Smith Sanctuary & Kay Hall services
- Dial-in to select services for homebound members at 202.686.8405
- Noise-cancelling headphone lending library
- Wheelchair-accessible Mikvah

What if I cannot attend services in person?


Livestreaming of select High Holy Services will be available in the Charles E. Smith Sanctuary and Kay Hall; please contact the synagogue office at (202) 362-4433 to learn more or visit adasisrael.org/hhdlive. Homebound members can also Dial-In to services using our many telephone lines to hear High Holy Day services. If you are unable to attend, please dial and listen in at 202-686-8405.

How do I get tickets for Young Professionals?

Visit adasisrael.org/highholydays.

What is the Safety and Security Protocol?

We use one standard ticket to enter the building for services. There will be no additional tickets for children's or Gan services. For safety and security reasons, tickets are required to enter the building and the parking lot. Talit



bags, purses, and other bags will be checked by security personnel. No large bags, backpacks, or briefcases will be allowed into services. Thank you for your patience and cooperation. In case of emergency evacuation, please follow the instructions from those on the Bimah. Please walk to the nearest exit.

Where are my seats?

If you have dedicated seats in the Charles E. Smith Sanctuary, you will be seated where you sat last year. Assigned seating in the Charles E. Smith Sanctuary ends on both Rosh Hashanah Day 1 and Yom Kippur Day with the conclusion of the sermon, at which time all open seats will become available. All other services are open seating.